

# **VICTIM SERVICES RESOURCE DIRECTORY**

**FOR ESSEX COUNTY**



**ESSEX DISTRICT ATTORNEY  
JONATHAN W. BLODGETT**

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## TABLE OF CONTENTS

Alternative House.....	8
Asian Task Force Against Domestic Violence.....	8
Attorney General’s Office, Victim Compensation and Assistance Division.....	8
Catholic Charities North.....	9
Center for Family Development – Health and Education Services, Inc.....	9
Children’s Friend and Family Services.....	9
Children’s Law Center of Massachusetts.....	10
Citizens for Adequate Housing.....	10
Community Teamwork, Inc.....	11
Domestic Violence Roundtables and Coalitions.....	11
Eliot Community Health Services.....	12
Essex Children’s Advocacy Center.....	13
ESSEX COUNTY POLICE DEPARTMENTS.....	34
Essex County Sheriff Frank G. Cousins.....	13
Essex District Attorney’s Office.....	14
Executive Office of Elder Affairs – Protective Services Agencies.....	14
Faith Trust Institute.....	15
Family and Children’s Service of Greater Lynn.....	16
Family Continuity Program.....	16
Family Safety Project.....	16
Family Service, Inc.....	17
Family Violence Prevention Fund.....	17
Gay Men’s Domestic Violence Prevention Project.....	17
Healing Abuse, Working for Change (HAWC).....	18
Health Quarters.....	18
HOTLINES.....	7
Jane Doe, Inc.....	19
Jeanne Geiger Crisis Center, Inc.....	19
Lazarus House.....	20
Lynn Community Health Center.....	20
Massachusetts Criminal History Systems Board – Victim Services Unit.....	20
Massachusetts Department of Children and Families (DCF).....	20
Massachusetts Department of Corrections – Victim Services Unit.....	21
Massachusetts Department of Public Health.....	21
Massachusetts Department of Transitional Assistance, Domestic Violence Unit.....	22
Massachusetts Disabled Persons Protection Commission.....	23
Massachusetts Office for Victim Assistance, Victim and Witness Assistance Board...	23
Massachusetts Parole Board.....	23
Merrimack Valley – North Shore Legal Services.....	24
MSPCC – Healthy Families.....	24
National Center on Elder Abuse.....	24
National Coalition Against Domestic Violence.....	25
National Sexual Violence Resource Center.....	25
Neighborhood Legal Services, Inc.....	26
Network for Battered Lesbians and Bisexual Women and Transgender Communities....	26

North Shore Community Action Programs, Inc.....	26
North Shore Rape Crisis Center.....	27
Older Battered Women’s Program of Greater Lynn Senior Services.....	27
Pathways for Children.....	27
Project COPE, Inc.....	28
Rape Crisis Services of Greater Lowell, Inc.....	28
REFERENCE GUIDE.....	3
Safe Havens – Interfaith Partnership Against Domestic Violence.....	29
SafeLink.....	29
S.A.F.E. Studio.....	29
Sex Offender Registry Board, Victim Service Unit.....	29
Supportive Care, Inc.....	30
Turning Point, Inc. Division of Family Services.....	30
U.S. Attorney’s Office.....	30
VOCAL – Health and Education Services, Inc.....	31
A Woman’s Concern.....	31
YWCA of Greater Lawrence Domestic Violence Program.....	32
YWCA of Greater Lawrence Sexual Assault Prevention and Victim Services Program/Child Advocacy Project.....	32
YWCA Haverhill, The Women’s Resource Center Program.....	32

## REFERENCE GUIDE

### Batterer Intervention Programs

Eliot Community Health Services.....	12
Essex County Sheriff’s Department.....	13
Family Safety Project.....	16
Massachusetts Department of Public Health.....	21

### Children Services

Alternative House.....	8
Asian Task Force Against Domestic Violence.....	8
Catholic Charities North.....	9
Children’s Friend and Family Services.....	9
Children’s Law Center of Massachusetts, Inc.....	10
Essex Children’s Advocacy Center.....	13
Family and Children’s Service of Greater Lynn.....	16
Family Continuity Program.....	16
Family Safety Project.....	16
Family Service, Inc.....	17
Healing Abuse, Working for Change (HAWC).....	18
Jeanne Geiger Crisis Center.....	19
Massachusetts Department of Children and Families (DCF).....	20
MSPCC - Healthy Families.....	24
Pathways for Children.....	27
Supportive Care, Inc.....	30
Turning Point, Inc. Division of Family Services.....	30
VOCAL – Health and Education Services, Inc.....	31
YWCA of Greater Lawrence Sexual Assault Prevention and Victim Services Program/Child Advocacy Project.....	32

### Crisis/Safety Planning, Counseling and Support

Alternative House.....	8
Asian Task Force Against Domestic Violence.....	8
Children’s Friend and Family Services.....	9
Eliot Community Health Services.....	12
Essex District Attorney’s Office.....	14
Family and Children’s Service of Greater Lynn.....	16
Family Continuity Program.....	16
Gay Men’s Domestic Violence Prevention Project.....	17
Healing Abuse, Working for Change (HAWC).....	18
Jeanne Geiger Family Crisis Center.....	19
Massachusetts Department of Transitional Assistance, DVU.....	22
MSPCC – Healthy Families.....	24
Network for Battered Lesbians, Bisexual Women and Transgender Communities.....	26
North Shore Rape Crisis Center.....	27
Older Battered Women’s Program at Greater Lynn Senior Services.....	27
Project COPE, Inc.....	28

Rape Crisis Services of Greater Lowell, Inc.....	28
Supportive Care, Inc.....	30
VOCAL – Health and Education Services, Inc.....	31
YWCA of Greater Lawrence Domestic Violence Program.....	32
YWCA of Haverhill, The Women’s Resource Center, Inc.....	32

#### Community Education

Asian Task Force Against Domestic Violence.....	8
Children’s Friend and Family Services.....	9
Domestic Violence Roundtables and Coalitions.....	11
Eliot Community Health Services.....	12
Family and Children’s Services of Greater Lynn.....	16
Family Service, Inc.....	17
Gay Men’s Domestic Violence Prevention Project.....	17
Healing Abuse, Working for Change (HAWC).....	18
Health Quarters.....	18
Jane Doe, Inc.....	19
Jeanne Geiger Crisis Center.....	19
Network for Battered Lesbians and Bisexual Women.....	26
Safe Havens – Interfaith Partnership Against Domestic Violence.....	29
A Woman’s Concern.....	31
YWCA of Greater Lawrence Domestic Violence Program.....	32
YWCA of Haverhill, The Women’s Resource Center, Inc.....	32

#### Elder Abuse

Executive Office of Elder Affairs – Protective Services Agencies.....	14
National Center on Elder Abuse.....	24
Older Battered Women’s Program at Greater Lynn Senior Services.....	27

#### Housing (Emergency Shelter, Safe Housing or Transitional Housing)

Alternative House.....	8
Asian Task Force Against Domestic Violence.....	8
Citizens for Adequate Housing.....	10
Community Teamwork, Inc.....	11
Executive Office of Elder Affairs – Protective Services Agencies.....	14
Gay Men’s Domestic Violence Prevention Project.....	17
Healing Abuse, Working for Change (HAWC).....	18
Jeanne Geiger Crisis Center.....	19
Lazarus House.....	20
Massachusetts Department of Transitional Assistance, Domestic Violence Unit.....	22
Network for Battered Lesbians, Bisexual Women and Transgender Communities.....	26
North Shore Community Action Programs, Inc.....	26
Project COPE, Inc.....	28
Supportive Care, Inc.....	30
Turning Point, Inc. Division of Family Services.....	30
YWCA of Greater Lawrence Domestic Violence Program.....	32
YWCA of Haverhill, The Women’s Resource Center, Inc.....	32

## Law Enforcement

Attorney General's Office, Victim Compensation and Assistance Division.....	8
Essex County Police Departments.....	34
Essex District Attorney's Office.....	14
U.S. Attorney's Office.....	30

## Legal Services

Alternative House.....	8
Asian Task Force Against Domestic Violence.....	8
Children's Law Center of Massachusetts.....	10
Healing Abuse, Working for Change (HAWC).....	18
Jeanne Geiger Family Crisis Center.....	19
Merrimack Valley Legal Services.....	24
Neighborhood Legal Services, Inc.....	26
North Shore Community Action Programs, Inc.....	26
Older Battered Women's Program at Greater Lynn Senior Services.....	27
YWCA of Greater Lawrence Domestic Violence Program.....	32

## National Organizations

Faith Trust Institute.....	15
National Center on Elder Abuse.....	24
National Coalition Against Domestic Violence.....	25
National Sexual Violence Resource Center.....	25

## Sexual Assault

Center for Family Development – HES, Inc.....	9
Faith Trust Institute.....	15
Health Quarters.....	18
Jane Doe, Inc.....	19
Massachusetts Department of Public Health.....	21
National Sexual Violence Resource Center.....	25
North Shore Rape Crisis Center.....	27
Rape Crisis Services of Greater Lowell, Inc.....	28
VOCAL – Health and Education Services, Inc.....	31
A Woman's Concern.....	31
YWCA of Greater Lawrence Domestic Violence Program .....	32
YWCA of Haverhill, The Women's Resource Center, Inc.....	32

## Specialized Services for Specific Groups

Asian Task Force Against Domestic Violence.....	8
Eliot Community Health Services.....	12
Executive Office of Elder Affairs – Protective Services Agencies.....	14
Gay Men's Domestic Violence Prevention Project.....	17
Massachusetts Disabled Persons Protection Commission.....	23
Network for Battered Lesbians, Bisexual Women and Transgender Communities.....	26
Older Battered Women's Program at Greater Lynn Senior Services.....	27

### Teen Dating Violence Programs

Alternative House.....	8
Healing Abuse, Working for Change (HAWC).....	18
Jeanne Geiger Crisis Center.....	19
Supportive Care, Inc.....	30
YWCA of Greater Lawrence Domestic Violence Program.....	32
YWCA of Haverhill, The Women’s Resource Center, Inc.....	32

### Victim Services

Attorney General’s Office, Victim Compensation and Assistance Program.....	8
Essex County Sheriff’s Department.....	13
Essex District Attorney’s Office.....	14
Massachusetts Criminal History Systems Board, VSU.....	20
Massachusetts Department of Corrections, VSU.....	21
Massachusetts Office for Victim Assistance.....	23
Massachusetts Parole Board.....	23
Sex Offender Registry Board, VSU.....	29
US Attorney’s Office.....	30
VOCAL – Health and Education Services, Inc.....	31

## **HOTLINES**

Alternative House	888-291-6228
Asian Task Force Against Domestic Violence	617-338-2355
Elder Abuse Hotline	800-922-2275
Gay Men's Domestic Violence Project	800-832-1901
Healing Abuse, Working For Change	800-547-1649
Jeanne Geiger Crisis Center	978-388-1888
LLAMANOS (Spanish)	800-223-5001
Massachusetts Disabled Persons Protection Commission	800-426-9009
National Domestic Violence Hotline	800-799-SAFE
National Sexual Assault Hotline	800-656-HOPE
National Teen Dating Abuse Helpline	866-331-9474
Network for Battered Lesbians, Bisexual Women and Transgender Communities (English and Spanish)	617-742-4911
North Shore Rape Crisis Center	800-922-8772
Rape Crisis Center of Greater Lowell	800-542-5212
SafeLink (Multilingual)	877-785-2020
Teen Helpline	800-252-8336
YWCA of Greater Lawrence	877-509-YWCA
YWCA Haverhill/Women's Resource Center	978-374-6121



**Alternative House**

P.O. Box 2100

Lowell, MA 01851

978-937-5777

978-937-5595 – fax

888-291-6228 – 24-HOUR HOTLINE

[www.alternative-house.org](http://www.alternative-house.org)

Alternative House is a multi-service agency that provides the following services to victims of domestic violence.

- 24-hour hotline
- Counseling - support groups for women, children, and teens
- Housing - emergency shelter, safe housing, and transitional housing
- Legal services - legal advocacy, free legal information clinics
- Teen dating violence prevention and bullying prevention programs
- Child visitation - supervised, semi-supervised and monitored exchanges

**Asian Task Force Against Domestic Violence**

PO Box 120108

Boston, MA 02112

617-338-2350

617-338-2354 - fax

617-338-2355 - 24-HOUR HOTLINE

[www.atask.org](http://www.atask.org)

PO Box 7259

Lowell, MA 01853

978-454-3651

Asian Task Force Against Domestic Violence provides linguistically and culturally appropriate services to victims of domestic violence. Through the Asian Shelter and Advocacy Project and other programs, the Task Force provides comprehensive services to Asian families in Chinese, Hindi, Japanese, Khmer, Korean and Vietnamese.

Services include:

- 24-hour hotline
- Children's program
- Community education
- Crisis intervention and planning
- Education (i.e., English as a Second Language)
- Emergency shelter
- Legal services (restraining orders, immigration, divorce, etc.)

**Attorney General's Office****Victim Compensation and Assistance Division**

One Ashburton Place

Boston, MA 02108

617-727-2200

617-727-4765 - TTY

[www.ago.state.ma.us](http://www.ago.state.ma.us)

The Victim Compensation Program helps reimburse victims and family members of homicide victims for certain out-of-pocket, crime-related expenses, up to \$25,000 per crime. Expenses may include uninsured medical, dental, and mental health counseling expenses, funeral and burial costs up to \$4000, and lost wages and loss of support.

**Catholic Charities North**

55 Lynn Shore Drive

Lynn, MA 01902

Lynn-- 781-593-2312

Salem-- 978-740-6923

Gloucester-- 978-283-3055

Danvers -- 978- 774-6820 (Family Counseling and Guidance Center)

[www.ccab.org](http://www.ccab.org)

For 90 years, Catholic Charities North has demonstrated leadership in providing essential services to those in need on the North Shore, including programs for young parents, basic needs services, homeless prevention, counseling, child care and education and training for youth and adults. As a community service center of Catholic Charities, Archdiocese of Boston, Catholic Charities North is able to service individuals and strengthen families in more than 30 communities in Essex and Middlesex Counties through its main offices in Lynn, Salem and Gloucester.

**Center for Family Development – Health & Education Services, Inc.**

800 Cummings Center, Suite 266T

Beverly, MA 01915

978-921-1190 (to make a referral use ext. 309)

978-927-3724 - fax

[www.hes-inc.org](http://www.hes-inc.org)

*Family Outreach Program*

This program strives to interrupt and curtail cycles of abuse and neglect and promote greater safety and well being in the lives of families and children. Services are provided to victims of:

- Domestic Violence
- Neglect
- Physical and sexual abuse
- Substance abuse
- Trauma

*Sexual Information and Trauma Team (SITT)*

This program provides comprehensive services to traumatized children, adults and their families.

Individuals affected by sexual assault, trauma, physical abuse, witnessing of chronic/severe domestic violence, and those suffering from Post-Traumatic Stress Disorder receive treatment from clinicians on this team.

The team provides:

- Assessment
- Consultation
- Training of mental health professionals
- Community education in the area of sexual abuse and trauma

**Children's Friend and Family Services**

110 Boston Street

Salem, MA 01970

978-744-7905

978-740-9145 – fax

[www.childrensfriend.net](http://www.childrensfriend.net)

It is the mission of Children's Friend and Family Services to improve the lives of children and promote strong families by partnering with community organizations to provide services that strengthen individuals, families and community life.

Services include:

- Mental health counseling (clinics/schools/homes)
- Youth mentoring
- Teen Parenting Program
- Juvenile court services
- Therapeutic mentoring
- Parent to Parent Advocacy Program
- Home therapy and therapeutic mentoring
- Consultation and community training

**The Children's Law Center of Massachusetts, Inc.**

P.O. Box 710  
298 Union Street  
Lynn, MA 01903  
781-581-1977  
781-598-9364 - fax  
[www.clcm.org](http://www.clcm.org)

Founded in 1977, The Children's Law Center Of Massachusetts is a private, non-profit, legal advocacy and resource center providing direct representation to low income children in Eastern Massachusetts, and technical assistance and training to lay and professional communities throughout New England on issues affecting children's education, civil rights, custody, health and welfare.

The Children's Law Center represents young people in the wide variety of legal and administrative proceedings, including: abuse & neglect matters; Child In Need of Services (CHINS); special education and other school matters; homelessness; mental health issues, delinquencies; and children with multiple needs who are denied services due to bureaucratic red tape- the so-called "Stuck Cases". Eligible clients are indigent children under eighteen, or under twenty-two in special education matters. Law Center services are free of charge.

**Citizens for Adequate Housing**

40 Washington Street  
Peabody, MA  
978-531-9775  
978-977-9008 - fax  
[www.cahns.org](http://www.cahns.org)

Citizens for Adequate Housing administers three housing programs for families. The Community Land Trust rents apartments to low-income families, the Inn Between is an emergency shelter, and the Inn Transition provides housing and services to families in recovery from substance abuse.

Services to residents in all programs include:

- Parenting education
- Life skills development
- Job training
- Counseling referrals

**Community Teamwork, Inc.**

167 Dutton Street  
Lowell, MA 01852  
978-459-0551  
978-453-9128 – fax  
[www.comteam.org](http://www.comteam.org)

Community Teamwork provides transitional housing for victims of domestic violence and their children.

**Domestic Violence Roundtables and Coalitions**

In several Essex County communities, local citizens have organized Coalitions Against Domestic Violence. In general, the coalitions will include representation from the local police departments, religious leaders, service providers, the District Attorney's office, the Sheriff's Department, state and local officials, the school department and other concerned individuals.

***Gloucester Coalition for the Prevention of Domestic Abuse*** leads the community in maintaining itself as a Domestic Violence Free Zone and a place where people can live in freedom from fear.

For more information contact:                   HAWC  
5 Pleasant Street  
Gloucester, MA 01930  
978-283-8642

***Lawrence Domestic Violence Roundtable***, headed by the Essex District Attorney's Office and Holy Family Hospital's Family Safety Project, includes local agencies servicing the Lawrence area who share information on domestic violence issues at a monthly meeting.

For more information, contact:                   Essex District Attorney's Office  
Victim/Witness Services  
10 Federal Street  
Salem, MA 01970  
978-745-6610

***Lynn Domestic Violence Roundtable*** is headed by the Essex District Attorney's Office and the Older Battered Women's Program at Greater Lynn Senior Services, and includes local service agencies that provide domestic violence services to the City of Lynn. Members of the Roundtable meet monthly to network and collaborate with each other.

For more information, contact:                   Essex District Attorney's Office  
Victim/Witness Services  
10 Federal Street  
Salem, MA 01970  
978-745-6610

***Peabody Domestic Violence Roundtable***, headed by the Essex District Attorney's Office and the Peabody Police Department, includes local agencies and community groups servicing the Peabody area who share information on domestic violence issues at a monthly meeting.

For more information, contact:                   Essex District Attorney's Office  
Victim/Witness Services

10 Federal Street  
Salem, MA 01970  
978-745-6610

***Salem Domestic Violence Roundtable***, headed by the Essex District Attorney's Office and the Salem Police Department, includes local agencies servicing the Salem area who share information on domestic violence issues at a monthly meeting.

For more information, contact: Essex District Attorney's Office  
Victim/Witness Services  
10 Federal Street  
Salem, MA 01970  
978-745-6610

***Saugus Coalition Against Domestic Violence*** is a collaboration of concerned citizens from each of the major institutions of the community – churches, schools, businesses, social services and government – working to bring an awareness of and an end to domestic violence. They seek to actively educate the public, help victims and promote peace throughout Saugus.

For more information contact: Katie Galenius  
Greater Lynn Senior Services  
8 Silsbee Street  
Lynn, MA 01906  
781-586-8668

The mission of the ***Wenham, Ipswich, Topsfield, and Hamilton (WITH) Domestic Violence Roundtable*** is to develop, implement, and sustain a partnership among law enforcement, courts, victim advocates, service providers and citizens, all working towards eliminating domestic abuse and sexual assault and developing a community attitude of zero tolerance.

For more information contact: HAWC  
5 Pleasant Street  
Gloucester, MA 01930  
978-283-8642

**Eliot Community Health Services**

186 Bedford Street Lexington, MA 02420-4436  
800-988-1111  
781-861-0890  
781-861-0899 - fax  
[www.eliotchs.org](http://www.eliotchs.org)

Eliot Community Human Services is a private, non-profit human services organization providing services for people of all ages throughout the Commonwealth of Massachusetts.

Their continuum of services includes diagnostic evaluation, twenty-four hour emergency services, and crisis stabilization, outpatient and court mandated substance abuse services, individual, group and family outpatient counseling, early intervention, specialized psychological testing, day, residential, social and vocational programs for individuals with mental illness and developmental disabilities, ombudsman

services, outreach and support services for the homeless, batterer intervention, consultation, education and training for the lay and professional community.

**Essex Children's Advocacy Center**

Essex District Attorney's Office  
10 Federal Street  
Salem, MA 01970  
978-745-6610

The Essex Children's Advocacy Center is a multi-disciplinary partnership of professionals that investigates allegations of child abuse and coordinates services for children and families in a child-friendly, culturally sensitive way. The Center strives to reduce the impact of trauma on victims and families, while increasing access to child and family advocates, medical and mental health evaluation and treatment, and the criminal justice system. Education, outreach and training are provided by the Center to prevent the further abuse of children and to enhance the safety of the community.

**Essex County Sheriff Frank G. Cousins**

20 Manning Ave.  
PO Box 807  
Middleton, MA 01949  
978-750-1900  
[www.eccf.com](http://www.eccf.com)

**Victim Services Unit** provides services to victims for the Middleton House of Correction, the Lawrence Alternative Center and the Women in Transition in Salisbury. After sentencing, victims certified through the Criminal History Systems Board will be provided with release and transfer information on that specific inmate.

The Unit also provides notifications for:

- Bracelet programs
- Work release
- Escapes or walkaways (24/7, 365 day notice)
- Emergency releases
- Furloughs

The Unit has an outreach program for sentenced inmates with active restraining orders. They will send information to victims on how to become certified and provide them with brochures on how the process works.

**Alternatives to Domestic Violence and Abuse (ATV)** - Offenders volunteer or are assigned to this 120-bed treatment/housing unit during classification. The program is designed for men and women batterers and focuses on ending that behavior. Once participants acknowledge their violent tendencies, they are expected to confront the attitudes and beliefs that interfere with change. They must then remain free of violence. The program lasts for 5-7 months. Participants attend 80 hours of domestic violence counseling. Instruction is based on the Duluth Model, a manual for facilitators of batterers' intervention groups. For more information contact: 978-750-1900, ext. 3628.

**Sex Offender Treatment Program** is offered to any sentenced inmate with a current or past sex offense. Each member must make a commitment to learn about their deviant cycle, identify and discuss ongoing deviant fantasies/behaviors, develop and implement a relapse prevention plan and understand that their recovery involves a lifetime commitment. For more information: 978-750-1900, ext. 3628.

**Essex District Attorney's Office**

Ten Federal Street (main office)

Salem, MA 01970

978-745-6610

[www.mass.gov/essexda](http://www.mass.gov/essexda)

Lynn District Court

580 Essex Street

Lynn, MA 01901

781-581-3741

781-593-1850 (VW)

Ipswich District Court at Newburyport

188 State Street

Newburyport, MA 01950

978-462-3511

Gloucester District Court

197 Main Street

Gloucester, MA 01930

978-283-3701

Newburyport District Court

188 State Street

Newburyport, MA 01950

978-462-3511

Haverhill District Court

James P. Ginty Boulevard

Haverhill, MA 01830

978-374-0380

Peabody District Court

1 Lowell Street

Peabody, MA 01960

978-532-4140

Lawrence District Court

Fenton Judicial Center

Two Appleton Street

Lawrence, MA 01840

978-683-4300

Salem District Court

65 Washington Street

Salem, MA 01970

978-744-5681

The primary role of the DA's office is to prosecute the 30,000 criminal cases that come through the eight district courts, three superior courts and three juvenile courts in Essex County.

The *Family Crimes/Sexual Assault Unit* is made up of assistant district attorneys, victim-witness advocates, forensic interviewers and police investigators. The Unit is dedicated to providing specialized investigative approaches, assessment tools, prosecution strategies, and victim-witness services for crimes involving sexual assault, domestic violence, child abuse, elder abuse and disabled persons abuse.

The *Victim/Witness Services Division* staff provides a wide range of services to crime victims, their family members and witnesses as mandated by the Victim Rights Law. Victim witness advocates are located in all eight district courts and the main office in Salem, with specialized services for domestic violence, child abuse and juvenile crime victims.

**Executive Office of Elder Affairs – Protective Services Agencies**

One Ashburton Place, 5<sup>th</sup> Floor

Boston, MA 02108

617-727-7750

617-727-9368 – fax

800-922-2275 – 24-HOUR HOTLINE

[www.mass.gov/elder](http://www.mass.gov/elder)

These agencies respond to reports of physical abuse, sexual abuse, emotional abuse, neglect, self neglect and financial exploitation of elders, age 60 and older, who are living in the community. Services are

provided to remedy abuse while respecting the elder's right to self-determination and the right to the least restrictive services possible.

Services may include:

- Case management
- Homemaking
- Personal care
- Respite care
- Transportation
- Housing assistance
- Emergency shelter
- Money management
- Guardianship
- Legal and financial advocacy
- Referrals for medical care, counseling and psychiatric care

Serious abuse or exploitation will be reported to the District Attorney.

Essex County agencies include:

- ***Elder Services of the Merrimack Valley, Inc.*** (800-892-0890) 360 Merrimack Street, B#5, Lawrence, MA 01843. [www.esmv.org](http://www.esmv.org)  
Service area: Amesbury, Andover, Billerica, Boxford, Chelmsford, Dracut, Dunstable, Georgetown, Groveland, Merrimack, Methuen, Newbury, Newburyport, North Andover, Rowley, Salisbury, Tewksbury, Tyngsborough, Westford, West Newbury
- ***Greater Lynn Senior Services, Inc.*** (781-599-0110) 8 Silsbee Street, Lynn, MA 01901. [www.glss.net](http://www.glss.net)  
Service area: Lynn, Lynnfield, Nahant, Saugus, Swampscott
- ***North Shore Elder Services*** (978-750-4540) 152 Sylvan Street, Danvers, MA 01923. [www.nselder.org](http://www.nselder.org)  
Service area: Danvers, Marblehead, Middleton, Peabody, Salem
- ***SeniorCare, Inc.*** (978-281-1750) 5 Blackburn Center, Gloucester, MA 01930. [www.seniorcareinc.org](http://www.seniorcareinc.org)  
Service area: Beverly, Essex, Gloucester, Hamilton, Ipswich, Manchester, Rockport, Topsfield, Wenham

### **Faith Trust Institute**

2400N. 45th Street #10

Seattle, WA 98103

206-634-1903

206-634-0115 - fax

[www.faithtrustinstitute.org](http://www.faithtrustinstitute.org)

Faith Trust Institute, formerly the **Center for Prevention of Sexual and Domestic Violence**, is an international, multi-faith organization working with many communities, including Asian and Pacific Islander, Buddhist, Jewish, Latino/a, Muslim, Black, Anglo, Indigenous, Protestant and Roman Catholic.

The Institute offers a wide range of services and resources including:

- Training
- Consultation
- Educational materials



- Tools and knowledge for communities and advocates to address religious and cultural issues related to abuse

### **Family and Children's Service of Greater Lynn**

111 North Common Street  
Lynn, MA 01902  
781-598-5517  
781-581-6614 - fax  
[www.fcslynn.org](http://www.fcslynn.org)

As a community based agency, their programs provide relevant, accessible services tailored to the needs of local families:

- Early childhood programs & activities at their Family Resource Center to encourage early literacy and healthy child development
- Parent education & support groups to teach skills and connect families to resources
- Teen violence prevention & asset building programs to build resiliency and increase opportunities for youth
- Individual and family counseling to relieve crisis and provide tools for healing
- Elder care management guardianship services to ensure the safety and preserve the dignity of elders

### **Family Continuity Program**

72R Cabot Street  
Beverly, MA 01915  
978-232-9600  
[www.fcpinc.org](http://www.fcpinc.org)

360 Merrimack Street, Bldg. 9  
Lawrence, MA 01843  
978-687-1617

The Family Continuity Program is a private, non-profit organization that offers a variety of community-based programs and services to at-risk families, including in-home support, crisis intervention, adult and child residential services, and individual and family therapy.

### **Family Safety Project**

Holy Family Hospital  
360 Merrimack Street  
Lawrence, MA 01840  
978-989-0607  
[www.caritasholyfamily.org](http://www.caritasholyfamily.org)

The Family Safety Project is a comprehensive, multi-faceted response to the crisis of domestic violence and abuse. The program is a five-component pro-active intervention that seeks to provide safety for victims of domestic violence and abuse through community collaboration, training/education, outreach, prevention efforts, and perpetrator intervention.

Services offered include:

- Batterer's Intervention Program (State DPH Certified Program and Training Facility)
- Children Who Witness Domestic Violence Program - 978-989-9361

**Family Service, Inc.**

430 North Canal Street

Lawrence, MA 01840

978-327-6600

978-327-6601 - fax

[www.familyserviceinc.com](http://www.familyserviceinc.com)

Family Service, Inc. is a non-profit social service agency providing over 20 programs and services in the areas of child welfare, parent education, youth development, employee assistance, mental health treatment and suicide prevention

**Family Violence Prevention Fund**

67 Newbury Street, Mezzanine Level

Boston, MA 02116

617-262-5900

617-262-5901 - fax

[www.endabuse.org](http://www.endabuse.org)

For more than two decades, the Family Violence Prevention Fund (FVPF) has worked to end violence against women and children around the world. Instrumental in developing the landmark Violence Against Women Act passed by Congress in 1994, the FVPF has continued to break new ground by reaching new audiences including men and youth, promoting leadership within communities to ensure that violence prevention efforts become self-sustaining, and transforming the way health care providers, police, judges, employers and others address violence.

The Family Violence Prevention Fund offers specific programs and resources on domestic violence for health care providers, human resources managers, judges, and those who work with children, immigrant women and teens. They also advocate for public policy changes and to heighten public awareness of the issue of domestic violence.

**Gay Men's Domestic Violence Prevention Project**

PMB 131 / 955 Massachusetts Avenue (Mailing address only)

Cambridge, MA 02139

617-354-6056

800-832-1901 – HOTLINE

[www.gmdvp.org](http://www.gmdvp.org)

The Gay Men's Domestic Violence Project is a non-profit, statewide organization that provides outreach to gay, bisexual and transgender male victims of domestic violence. The project also supports public education about domestic violence in the gay community.

The following services are confidential and free of charge:

- 24-hour hotline
- Crisis counseling
- Safety planning
- Emergency shelter
- Referrals

**Healing Abuse, Working for Change (HAWC)**

27 Congress Street

Salem, MA 01970

978-744-8552 – Main Office

978-283-8642 – Gloucester Office

978-745-6886 - fax

800-547-1649 - HOTLINE

[www.helpabusedwomen.org](http://www.helpabusedwomen.org)

HAWC offers free and confidential domestic violence services and programs to women in 23 cities and towns on the North Shore. They work closely with women to support them in making informed, independent decisions about their futures and access alternatives to living in a violent or abusive situation. Specific services include:

- Advocacy
  - Hospital advocacy at North Shore Medical Center sites
  - Lynn and Beverly police departments
  - Legal advocacy in five district court jurisdictions (Gloucester, Ipswich sitting in Newburyport, Lynn, Peabody and Salem) and Essex County Probate and Family Court in Salem
- Children's services for those who witness domestic abuse
- Counseling
  - 24-hour hotline
  - Support groups
- Emergency shelter
- Prevention education in schools and the community
- Housing and economic stability support

Through their network of direct service providers, business partners, health professionals, law enforcement, government officials, school teachers and concerned individuals, HAWC amplifies the voices of those committed to breaking the silence and ending domestic violence and sexual assault.

They raise awareness, engage people to take action, increase access to and improve the delivery of services, act as a clearinghouse of information, promote efforts to address the needs of underserved communities, and advocate for funding and improved policies and practices in the public and private sectors.

**Health Quarters**

19 Broadway

Beverly, MA 01915

978-927-9824 x2108

978-922-5904 – fax

800-892-0234

[www.healthq.org](http://www.healthq.org)

Health Quarters is a non-profit provider of confidential reproductive health care, prevention, and education services for low-income women, men and teens in northern Massachusetts with little or no insurance.

They offer the following services, regardless of ability to pay:

- Gynecological and testicular exams
- Birth control and emergency contraception
- Cervical and breast cancer screening
- Sexually transmitted disease (STD) testing and treatment
- HIV and pregnancy testing and counseling

**Jane Doe, Inc.**

The Massachusetts Coalition Against Sexual Assault and Domestic Violence

14 Beacon Street

Boston, MA 02108

617-248-0922

617-248-0902 - fax

617-263-2200 - TTY/TTD

[www.janedoe.org](http://www.janedoe.org)

Jane Doe Inc., the Massachusetts Coalition Against Sexual Assault and Domestic Violence, brings together organizations and people committed to ending domestic violence and sexual assault. The Coalition works to create social change by addressing the root causes of violence by promoting justice, safety and healing for survivors. JDI advocates for responsive public policy, promotes collaboration, raises public awareness, and supports our member organizations to provide comprehensive prevention and intervention services. They are guided by the voices of survivors.

**Jeanne Geiger Crisis Center, Inc.**

Client Services

5 Market Square, Suite 109

Amesbury, MA 01915

Administrative Line: 978-834-9710

978-834-0825 – fax

978-388-1888 - HOTLINE

[www.jeannegeigercrisiscenter.org](http://www.jeannegeigercrisiscenter.org)

Administrative & Outreach Office

Two Harris Street

Newburyport, MA 01950

Administrative Line: 978-465-0999

978-465-7158 - fax

The Jeanne Geiger Crisis Center, formerly the Women's Crisis Center, is a comprehensive domestic violence agency servicing victims from the Greater Newburyport area. Services, which are free and confidential, include:

- Crisis services for adults (24 hour hot-line, crisis counseling, supports groups, family casework, Economic Empowerment Program, Safe Home Program)
- Children's services (individual and group counseling)
- Education and training (theatrical education programs, teen dating violence education, law enforcement training, first responder domestic violence training).
- Legal services (court advocacy, direct representation in family law matters, rapid response programs)
- Shelter (secure emergency housing for women and their children)

**Lazarus House**

Good Shepherd Center  
410 Hampshire St., 2nd Floor  
Lawrence, MA 01841  
978-689-8575  
[www.lazarushouse.org](http://www.lazarushouse.org)

Lazarus House is a gospel-based ministry that provides a continuum of services to people who are in dire need of life's most basic necessities.

Services provided by Lazarus House include:

- AIDS residence
- Food pantry
- Education and work prep
- Medical and dental
- Shelter
- Thrift stores

**Lynn Community Health Center**

269 Union Street	29 Market Square	694 Western Avenue
Lynn, MA 01901	Lynn, MA 01905	Lynn, MA 01905
781-581-3900	781-596-3500	781-595-7348

[www.lchcnet.org](http://www.lchcnet.org)

LCHC provides comprehensive health care of the highest quality for everyone in the Greater Lynn community, regardless of ability to pay. Programs emphasize prevention, health promotion and reaching out to the community. Primary care as well as specialty services are provided, and services are also provided in over 20 languages.

**Massachusetts Criminal History Systems Board – Victim Services Unit**

200 Arlington Street, Suite 2200  
Chelsea, MA 02150  
617-660-4690  
617-660-4613 – fax  
[www.mass.gov/chsb](http://www.mass.gov/chsb)

The CHSB's Victim Services Unit (VSU) provides assistance to victims of crime. The VSU certifies victims, witnesses, family members of homicide victims, parent's and guardians of minor aged victims, and incompetent victims, as well as "citizens in fear" so they will be notified in advance when an offender is going to be released from prison.

**Massachusetts Department of Children and Families (formerly Department of Social Services)**

24 Farnsworth Street  
Boston, MA 02210  
617-748-2000  
[www.mass.gov/dcf](http://www.mass.gov/dcf)

DCF is a statewide initiative designed to enhance the Department's ability to protect children experiencing family violence. The primary focus of interventions to provide safety and stability for the

child is often achieved by helping the non-offending parent and working with service providers and law enforcement to help, and to hold accountable, the offending parent. The DCF Domestic Violence Unit works with DCF Regional and Area office staff to strategize how best to integrate this knowledge. The Unit staffs a consultation line to provide assistance on acute situations involving DCF cases and assists social workers and managers in designing safe interventions, to hopefully decrease risk and keep children with the non-abusive parent, when possible.

Essex County regional offices:

**Cape Ann/Salem**

45 Congress Street, Building 4  
Salem, MA 01970  
978-825-3800, 3900  
978-825-9091 - fax

**Haverhill**

3 Ferry Street  
Bradford, MA 01835  
978-469-8800  
978-469-8990 - fax

**Lawrence**

Everett Mills  
15 Union St., 2nd Floor  
Lawrence, MA 01840  
978-557-2500  
978-557-9231 - fax

**Lynn**

20 Wheeler Street  
Lynn, MA 01902  
781-477-1600  
781-562-3380 - fax

**Massachusetts Department of Corrections – Victim Services Unit**

999 Barretts Mill Road  
West Concord, MA 01742  
978-369-3618  
866-684-2846 – toll free  
[www.state.ma.us/doc](http://www.state.ma.us/doc)

The Victim Service Unit (VSU) of the Department of Corrections provides information and notification to victims of crime and other concerned individuals about offenders in the custody of the Massachusetts Department of Corrections. These services are administered with respect, compassion, and confidentiality.

**Massachusetts Department of Public Health**

Bureau of Community Health Access and Promotion  
Violence Prevention and Intervention Services  
250 Washington Street  
Boston, MA 02108  
617-624-5463  
617-624-5075 - fax  
[www.mass.gov/dph](http://www.mass.gov/dph)

The Massachusetts Department of Public Health provides funding and support to numerous community-based organizations that provide services to those affected by domestic violence and sexual assault. These programs include:

- Rape crisis centers
- Batterer intervention programs
- Outreach and services to specific groups and communities such as gays and lesbians, refugees, immigrants and racial and ethnic minority communities

### ***Batterer Intervention Services***

617-624-5497

The mission of the Batterer Intervention Program Services at the Department of Public Health is to promote the safety of domestic violence victims. The program certifies community-based agencies to provide intervention services for perpetrators of domestic violence. These agency programs, serving court or self-referred batterers, seek to hold batterers accountable for their abuse and help them change their behavior. Specifically the program:

- Certifies and monitors batterer intervention programs, according to the state guidelines.
- Conducts trainings for certified batterer intervention service providers, criminal justice professionals, domestic violence victim advocates, social services agencies, educators, and the public.
- Joins with other state and local agencies in a coordinated community response to domestic violence.
- Collects and analyzes aggregate data on batterers who attend certified batterer intervention programs.

DPH-certified batterer intervention programs provide a range of services within communities including low-cost services, free services to adolescent batterers, non-English speaking services and services to gay and lesbian perpetrators of partner abuse.

### ***Sexual Assault Nurse Examiner (SANE) Program at Massachusetts Office for Victim Assistance***

617-586-1366

617-727-0574 - fax

The Department of Public Health's SANE Program trains, certifies, and supports specially trained registered nurses and physicians to provide quality care and forensic evidence collection to sexual assault victims entering designated emergency departments. SANE health providers create a link between health, legal and advocacy systems for victims seeking services.

### **Massachusetts Department of Transitional Assistance, Domestic Violence Unit**

35 Congress Street

Salem, MA 01970

978-825-7300

978-741-4869 – fax

[www.mass.gov/dta](http://www.mass.gov/dta)

15 Union Street

Lawrence, MA 01970

978-725-7100

978-681-6216 – fax

The Domestic Violence Unit specialist acts as a resource for other Department of Transitional Assistance workers on domestic violence cases, providing case consultation and safety assessments. The specialists advocate for battered women within the DTA and other systems and agencies, help them connect to appropriate resources, and assist with safety planning.

There are some welfare rules that may be waived for battered women if complying with the rules may put the woman or her family at risk. These include the Work Program, the Time Limit, the Family Cap and the Teen Parent School Attendance requirements. The specialist can assist the woman in applying for a "waiver" of these requirements. The Unit is also a bridge between DTA and other domestic violence service providers to assure that there is a coordinated response to these cases.

**Massachusetts Disabled Persons Protection Commission**

300 Granite Street, Suite 404

Braintree, MA 02184

617-727-6465

617-727-6469 - fax

800-426-9009 - 24-HOUR HOTLINE

[www.mass.gov/dppc](http://www.mass.gov/dppc)

The Massachusetts Disabled Persons Protection Commission is an independent state agency that seeks to protect adults with disabilities from abusive acts and omissions of their caregivers through investigation, oversight, public awareness, and prevention.

**Massachusetts Office for Victim Assistance****Victim and Witness Assistance Board**

One Ashburton Place, Suite 1101

Boston, MA 02108

617-727-5200

617-727-6552 – fax

[www.mass.gov/mova](http://www.mass.gov/mova)

The Massachusetts Office for Victim Assistance (MOVA) was first established by law in 1984 as an independent agency to advocate for and assist victims of crime. The activities of MOVA are governed by the Victim and Witness Assistance Board, whose chairman is the Attorney General.

MOVA provides a range of services including:

- Coordination of victim services
- Assistance to service providers
- Funding of direct victim services
- Training
- Information

MOVA also offers the SAFEPLAN (Safety Assistance for Every Person Leaving Abuse Now) Program, a court-based program offering assistance to victims of domestic violence.

**Massachusetts Parole Board**

Victim Services Unit

12 Mercer Road

Natick, MA 01760

508-650-4500

[www.mass.gov/parole](http://www.mass.gov/parole)

The Massachusetts Parole Board's Victim Services Unit, implemented in 1987, provides victims of crime with information pertaining to an offender's post-conviction status. The VSU assists crime victims in a number of ways including:

- Certify victims to receive information regarding the offender and the parole process
- Accompany victims to parole hearings
- Provide support, crisis planning and referrals.



**Merrimack Valley – North Shore Legal Services**

35 John Street, Suite 302  
Lowell, MA 01852  
978-458-1465  
1-800-336-2262  
978-452-4740 - for hearing impaired  
[www.mvlegal.org](http://www.mvlegal.org)

Merrimack Valley – North Shore Legal Services is a legal aid programs which provides free legal advice and representation in civil legal cases to low-income and elderly residents of Essex County and northern Middlesex County. Cases handled include: family law, housing, consumer law, elder law, government benefits, and education. Special programs are also available, which include a domestic violence clinic in Lowell and a Cambodian Outreach Program.

**MSPCC – Healthy Families**

439 South Union Street  
Lawrence, MA 01843  
978-682-9222  
978-681-9534 – fax  
[www.mspcc.org](http://www.mspcc.org)

Healthy Families Massachusetts is a statewide home visiting program administered by the Massachusetts Children's Trust Fund. Healthy Families offers first-time parents ages 20 and under the information and individual support they need to raise healthy, happy and safe kids.

- Services include:
- Home visits
- Parenting education
- Parent support groups
- Child development instruction
- Play groups for infants and toddlers
- Nutrition counseling
- Connections to other MSPCC and community services and support

**National Center on Elder Abuse**

University of Delaware  
297 Graham Hall  
Newark, DE 19716  
302-831-3525  
302-831-4225 – fax  
[www.ncea.aoa.gov](http://www.ncea.aoa.gov)

The National Center on Elder Abuse (NCEA) is a national resource for elder rights, law enforcement and legal professionals, public policy leaders, researchers, and the public. The Center's mission is to promote understanding, knowledge sharing, and action on elder abuse, neglect, and exploitation.

With partners at the American Bar Association (ABA) Commission on Law and Aging, Clearinghouse on Abuse and Neglect of the Elderly at the University of Delaware, National Adult Protective Services Association, and the National Committee for the Prevention of Elder Abuse, NCEA carries out a broad range of activities.

The Center makes available news and resources, collaborates on research, provides consultation, education and training, identifies and provides information about promising practices and interventions, answers inquiries and requests for information, operates a listserve forum for professionals, and advises on program and policy development.

NCEA is supported by the US Administration on Aging.

### **National Coalition Against Domestic Violence**

1120 Lincoln Street, Suite 1603

Denver, Co 80203

303-839-1852

303-831-9251- fax

303-839-8459 - TTY

[www.ncadv.org](http://www.ncadv.org)

The organization's focus is on the leadership of NCADV's caucuses and task forces developed to represent the concerns of organizationally under represented groups and efforts to eradicate social conditions which contribute to violence against women and children.

NCADV's work includes:

- Coalition building at the local, state, regional and national levels;
- Support for the provision of community-based, non-violent alternatives - such as safe home and shelter programs - for battered women and their children;
- Public education and technical assistance;
- Policy development and innovative legislation

### **National Sexual Violence Resource Center**

123 North Enola Drive

Enola, PA 17025

877-739-3895 - toll free

717-909-0710

717-909-0714 – fax

717-909-0715 – TTY

[www.nsvrc.org](http://www.nsvrc.org)

The National Sexual Violence Resource Center (NSVRC) is a comprehensive collection and distribution center for information, statistics, and resources related to sexual violence. It serves as a resource for state, territory, and tribal anti-sexual assault coalitions, rape crisis centers, allied organizations, community projects, policy-makers, government entities, media, educators, health care providers and others working to address and eliminate sexual assault.

The NSVRC does not provide direct services to sexual assault victims but rather supports those who do, such as coalitions, rape crisis centers, national, state and local agencies and allied programs. The NSVRC refers requests for direct victim's services to the appropriate state coalition and to a local program conveniently located to the caller.

**Neighborhood Legal Services, Inc.**

37 Friend Street  
Lynn, MA 01902  
781-599-7730

[www.neighborhoodlaw.org](http://www.neighborhoodlaw.org)

170 Common Street  
Lawrence, MA 01840  
978-686-6900

Neighborhood Legal Services provides free civil legal services to low income and elderly clients in Essex County. They can assist with:

- Public benefits issues (welfare, food stamps, disability)
- Employment advice
- Elder issues
- Housing (evictions, Section 8 terminations)
- Family law (direct representation for victims of domestic violence, telephone advice and divorce clinic)
- Immigration advice
- Tax preparation
- Community development
- Divorce clinics

**Network for Battered Lesbians and Bisexual Women and Transgender Community (The Network/La/Red)**

PO Box 6011  
Boston, MA 02114  
617-742-4911 – HOTLINE  
617-695-0877 – Office  
617-227-4911 – TTY  
[www.thenetworklared.org](http://www.thenetworklared.org)

The Network/La-Red is a statewide organization that provides outreach to lesbian and bisexual women who are victims of domestic violence. The Network provides the following services:

- 24-Hour Hotline
- Advocacy
- Community education
- Crisis counseling
- Emergency shelter
- Safety planning

**North Shore Community Action Programs, Inc.**

98 Main Street  
Peabody, MA 01960  
978-531-0767  
978-531-1012 – fax

The North Shore Community Action Programs, Inc. is the designated anti-poverty agency for the communities of Salem, Peabody, Beverly and Danvers. The agency also serves 25 cities and towns on the North Shore. NSCAP's mission is to help low-income people empower themselves as they move towards self-sufficiency and to motivate the larger community to be more responsive to the needs of low-income people. The agency offers:

- Family emergency shelter and housing assistance

- Legal assistance
- Job training programs

### **North Shore Rape Crisis Center**

156 Broad Street  
Lynn, MA 01901  
781-477-2313  
800-922-8772 - HOTLINE  
800-223-5001 - LLAMANOS – SPANISH HOTLINE

The Center offers a wide variety of support services to males and females, all free of charge, including:

- Advocacy at the police station, hospital or in court
- Counseling
- 24-hour anonymous hotline
- Individual counseling for survivors and their loved ones
- Support groups for adolescent and adult survivors and significant others of rape, child sexual abuse and incest
- Educational workshops and training

### **Older Battered Women's Program at Greater Lynn Senior Services**

8 Silsbee Street  
Lynn, MA 01901  
781-599-0110  
800-594-5164 - toll free  
[www.glss.net](http://www.glss.net)

The Older Battered Women's Program has been funded by the Massachusetts Office for Victims Assistance since 1997 and is one of the state's first specialized programs for older battered women. It is a cooperative effort shared by GLSS, Help for Abused Women & their Children (HAWC) and Neighborhood Legal Services of Lynn. The program offers specialized services for older women including:

- Education
- Outreach
- Home visits
- Support
- Individual and group counseling
- Legal assistance
- Emergency shelter
- Supplemental services through GLSS for those who qualify

Women are eligible for services if they are 50 years of age or older, live in the North Shore area and are experiencing or have experienced physical, emotional, financial, or sexual abuse by a spouse or partner.

### **Pathways for Children**

29 Emerson Avenue  
Gloucester, MA 01930  
978-281-2400  
978-281-2477 – Gloucester Child Sexual Abuse Prevention Partnership

[www.pw4c.org](http://www.pw4c.org)

Pathways for Children is the fiscal sponsor and host of open networking meetings held monthly at its offices for the Gloucester Child Sexual Abuse Prevention Partnership (GCSAPP) which is a collaborative whose mission is to prevent child sexual abuse by engaging adults and the community in effective prevention efforts in the city of Gloucester. GCSAPP is part of the Enough Abuse Campaign in Massachusetts. See [www.enoughabuse.org](http://www.enoughabuse.org)

In addition to monthly networking meetings, GCSAPP provides:

- Prevention workshops - Members of the Gloucester Partnership have received extensive training on strategies for preventing child sexual abuse. These individuals offer workshops for concerned adults - parents and professionals in Cape Ann.

For more information or to schedule a training for your group, please contact the GCSAPP Coordinator at 978-281-2477.

Pathways for Children provides affordable high quality children care and family services. Programs include:

- Young Families Initiative
- Head Start
- Family Childcare
- School Age Care

**Project COPE, Inc.**

117 N. Common Street  
Lynn, MA 01902  
781-581-9270  
[www.projectcope.com](http://www.projectcope.com)

Project Cope provides a broad range of services in English and Spanish. Through a series of educational, residential, outpatient, and other ambulatory and/or home-based programs, Project COPE cares for individuals of all ages.

**Rape Crisis Services of Greater Lowell, Inc.**

144 Merrimack Street, Suite 304  
Lowell, MA 01852  
978-452-7721  
1-800-542-5212 – 24-HOUR HOTLINE  
[www.rcsglinc.org](http://www.rcsglinc.org)

The Rape Crisis Center of Greater Lowell is dedicated to the healing and empowerment of survivors of rape and sexual assault through counseling, advocacy and education. The Center offers the following free and confidential services in English and Khmer:

- 24-Hour Crisis Hotline
- Counseling for male and female survivors of rape, incest and/or sexual abuse ages 18 and older. With a parent or guardian's permission, counseling is available for survivors ages 13 and up.
- Support groups for men, women and teens
- Educational presentations, professional workshops and the Clothesline Project display
- 35-Hour Training for volunteer rape crisis hotline counselors (offered twice per year.)

**Safe Havens – Interfaith Partnership Against Domestic Violence**

101 Arch Street, 11<sup>th</sup> Floor

Boston, MA 02110

617-654-1820

617-654-1799 - fax

[www.interfaithpartners.org](http://www.interfaithpartners.org)

Safe Havens Interfaith Partnership Against Domestic Violence (Safe Havens) is a national interfaith organization dedicated to strengthening the capacity of faith communities to engage in a coordinated effort to end domestic violence. Working as a bridge between diverse religious communities and social service providers, Safe Havens creates systemic change by providing education, resources, advocacy, and technical support to improve access to services for all persons affected by domestic violence, to promote responsible action, to foster leadership development, to encourage community collaboration and to generate public policy.

**SafeLink**

877-785-2020 - HOTLINE

[www.casamyrna.org/programs/safelink](http://www.casamyrna.org/programs/safelink)

SafeLink is a statewide domestic violence hotline operated by Casa Myrna Vazquez, Inc. in Boston. SafeLink is answered by trained advocates 24 hours a day in English and Spanish. It also has the ability to provide multilingual translation in more than 140 languages.

SafeLink provides the following services:

- Immediate crisis intervention
- Safety planning
- Support for victims, including teenagers and young adults
- Information and referrals for emergency shelter, counseling and other services

**S.A.F.E. Studio**

18D Mitchell Road

Ipswich, MA 01938

978-356-1141

[www.safestudio.org](http://www.safestudio.org)

S.A.F.E. Studio, a program of the Jeanne Geiger Crisis Center, is an expressive art therapy center for survivors and those at-risk of abuse and trauma. S.A.F.E. Studio provides a place of support, safety and expression for their clients. They offer both individual and group sessions for children, adolescents, adults, and seniors.

**Sex Offender Registry Board****Victim Service Unit (VSU)**

P.O. Box 4547

Salem, MA 01970

978-740-6441

978-740-6400

800-93-MEGAN – toll free

[www.state.ma.us/sorb](http://www.state.ma.us/sorb)

The Victim Service Unit (VSU) of the Sex Offender Registry Board (SORB) provides assistance to victims and their parents or guardians when the convicted sex offender is required to register and be classified by the SORB. The VSU provides:

- Information regarding the registration and classification processes
- Assistance in submitting a written victim impact statement to the SORB
- Notification of the offender's final registration obligation and classification level
- Support
- Referrals
- Safety planning
- Crisis intervention

**Supportive Care, Inc.**

11 Lawrence Street  
Lawrence, MA 01840  
978-686-1300

Supportive Care is a multi-service agency providing an array of community services to the Merrimack Valley area including:

- Home health care services
- Social services
- Family reunification/home based case management
- Comprehensive domestic violence programs (free support groups, individual counseling and emergency shelter)

**Turning Point, Inc. Division of Family Services**

PO Box 548  
5 Perry Way  
Newburyport, MA 01950  
978-462-8251  
978-462-5488 – fax  
[www.turningpointinc.org](http://www.turningpointinc.org)

The program is a continuum of care for women and their children who are substance abusers and victims of trauma/domestic violence. Other programs include:

- Safe Recovery, a residential 6 to 12 month program addressing reunification of DCF involved children.
- Mid-step Program, for women who complete the Safe Recovery Program and are able to live in their own apartments, but still need day treatment services

**U.S. Attorney's Office**

John Joseph Moakley United States Federal Courthouse  
1 Courthouse Way, Suite 9200  
Boston, MA 02110  
(617)748-3100  
(617)748-3696 - TTY  
[www.usdoj.gov/usao/ma](http://www.usdoj.gov/usao/ma)

The U.S. Attorney's Office provides services to victims and witnesses in federal crimes. These services include:

- Keeping the victim informed of the status of a case
- Assisting the victim in obtaining compensation or restitution
- Preparing a victim impact statement
- Referrals for counseling and other support

### **VOCAL – Victim of Crime and Loss Program**

#### **Health and Education Services, Inc.**

156 Cabot Street

Beverly, MA 01915

978-927-4506 x202 or 203

978-745-2440 x 321 – Children’s Program, Salem

978-283-0296 x 314 – Children’s Program, Gloucester

978-917-0600 - 24-Hour Pager

[www.hes-inc.org](http://www.hes-inc.org)

VOCAL provides treatment and services for crimes including: homicide, assault, robbery, domestic violence, adult sexual assault/abuse, child physical abuse, disabled and elder abuse, violation of a protective order, crimes related to DUI/DWI, hate motivated crimes, and political trauma. Individual and group counseling is available. Other services include:

- Assistance filing for victim compensation
- Support for victims with legal involvement
- Community crisis response
- Critical incident stress debriefing
- Training and education

VOCAL’s Children’s Program provides community outreach and clinical services to children and their non-offending family members who have been victims of trauma and who have experienced physical and sexual abuse or witness domestic violence.

### **A Woman’s Concern**

29 Rantoul St

Beverly, MA 01915

866-HELP-AWC

866-435-7292

[www.awomansconcern.org](http://www.awomansconcern.org)

A Woman's Concern Pregnancy Health Services provides complete, accurate information and compassionate peer-counseling to women and couples who are making decisions about unintended pregnancies.

### **Services**

The following services are offered at no charge:

- **Pregnancy testing:** One of the easiest ways to find out if you are pregnant is by taking a lab-quality pregnancy test.
- **Ultrasound:** Find out why verifying your pregnancy with an ultrasound is an important step in making an informed choice.
- **Pregnancy counseling:** A safe place to ask questions and process all your options.
- **Parenting classes:** The "My Baby & Me" Program offers free and informal classes for moms and dads with guest speakers, videos and group discussions



**YWCA of Greater Lawrence Domestic Violence Program**

38 Lawrence Street

Lawrence, MA 01840

978-687-0331

978-689-4080 - fax

877-509-YWCA - HOTLINE

[www.ywcalawrence.org](http://www.ywcalawrence.org)

The YWCA of Greater Lawrence offers services to victims of domestic violence, their children and to the community. All services are bilingual (Spanish and English) and culturally sensitive. Services include:

- Emergency services (crisis intervention, emergency safety planning, referral to shelter, emergency food and transportation)
- Housing
  - Transitional housing for formerly battered women
  - Emergency shelter
  - The Merrimack Valley Safe Start Project (assists victims to access safe, permanent housing by providing grants)
- Legal advocacy (including assistance with temporary restraining orders)
- Children's services
- Immigrant advocacy
- Teen Dating Violence Project

**YWCA Sexual Assault Prevention and Victim Services Program****YWCA Child Advocacy Project**

38 Lawrence Street

Lawrence, MA 01840

978-687-0331

877-509-YWCA - HOTLINE

[www.ywcalawrence.org](http://www.ywcalawrence.org)

The Sexual Assault Prevention and Victim Services Program provides a full spectrum of services to victims of sexual assault in Merrimack Valley including a 24-hour hotline, crisis intervention and community education.

The Child Advocacy Project provides services to sexual assault victims 12 years old and younger. Services include individual and family counseling, medical advocacy and hotline.

**YWCA Haverhill****The Women's Resource Center Program**

107 Winter Street

Haverhill, MA 01830

978-373-4041

978-374-6121 - HOTLINE

The Women's Resource Center provides services to survivors of domestic violence and sexual assault in English and Spanish. Services include:

- Community education (teen dating violence prevention)
- Counseling (support groups, individual counseling)
- Court advocacy for domestic violence victims

- Crisis services (24 hour hotline, emergency shelter, emergency relocation for Lawrence and Haverhill residents)
- Court, police and medical advocacy for sexual assault victims
- SANE Program for ages 0-12 and 13-16 if DSS involved

## ESSEX COUNTY POLICE DEPARTMENTS

Amesbury	(978)388-1217 (non-emergency)/(978)388-1212 (emergency)
Andover	(978)475-0411
Beverly	(978)921-6040 (non-emergency)/(978)922-1212 (emergency)
Boxford	(978)887-8135
Danvers	(978)774-1212
Essex	(978)768-6628 (business)/(978)768-6200 (emergency)
Georgetown	(978)352-5700
Gloucester	(978)283-1212
Groveland	(978)372-8171
Hamilton	(978)468-1212
Haverhill	(978)373-1212
Ipswich	(978)356-4343
Lawrence	(978)794-5900
Lynn	(781)595-2000
Lynnfield	(781)334-6505
Manchester-by-the-Sea	(978)526-1212
Marblehead	(781)631-1212
Merrimac	(978)346-8321
Methuen	(978)983-8698
Middleton	(978)774-4424
Nahant	(781)581-1212
Newbury	(978)462-4440
Newburyport	(978)462-4441
North Andover	(978)683-3168
Peabody	(978)538-6300
Rockport	(978)546-1212
Rowley	(978)948-7644
Salem	(978)744-0171 (business)/(978)744-1212 (non-emergency)
Salisbury	(978)465-3121
Saugus	(781)941-1199
Swampscott	(781)595-1111
Topsfield	(978)887-6533
Wenham	(978)468-4000
West Newbury	(978)363-1212

### **IF THERE IS IMMEDIATE DANGER, DIAL 911.**

When dialing 911, a caller will be connected to the State Police Dispatcher. Provide them with a location and you will be transferred to local authorities.